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Auxiliary Leadership Link

The Digest of US Coast Guard Auxiliary Activity

27 May 2020

AUXDATA II Account Rollout Update – All Members

Accounts for all Auxiliary Members will be activated as of Thursday 28 May 2020.

Account Activation Details: An email with the subject *Your new USCG Auxiliary Members Community password* will be sent to all members who do not already have accounts. The email will be sent to your primary email address in AUXDATA II from “USCG Auxiliary Members Community auxdataii_accounts@cgauxnet.us”. While the message will mention that it is for the purpose of password reset, it is actually your welcome message to AUXDATA II. Click on the link in the message and follow the instructions for activating your account in the new system. Chrome is the recommended browser, although Edge and Firefox are also compatible. Additional information is available in the “Account Activation” overview on the National website AUXDATA II page. If you do not receive an activation or password reset email by 1 June 2020, or you cannot login after the initial activation message, and you have checked your spam or junk folder, contact Auxdata@acumensolutions.com.

Members should first establish their accounts via a desktop computer before setting up a mobile device. Slides 12 through 17 of the AUXDATA II Account Activation presentation, available at <http://wow.uscgaux.info/content.php?unit=IT-GROUP&category=auxdata-ii>, provide a step-by-step guide on how to set up the account on a mobile device. If users still have problems with the mobile device setup, login to AUXDATA II via the desktop account and submit a Tier 1 "Request" ticket to the AUXDATA II help desk. Do not contact Acumen directly.

For most of you this is your first opportunity to access the new AUXDATA II system. Although almost all Auxiliary operations are currently on hiatus, you are encouraged to become familiar with the features and functions available to you in AUXDATA II. Begin by searching for your name in the global search field, and verifying that your contact information is correct on the Member Detail page.

Contact your FSO-IS if you have any questions or need to submit an AUXDATA II help desk ticket.

Distribution:

- All Auxiliary Members