

US Coast Guard Auxiliary



First Coast Guard District Northern and Southern Regions



Participant Satisfaction Survey

2016 Leadership Development Academy (Dec 2016)

Purpose:

The intent of this survey was to solicit feedback from student attendees, at the 2016 First Coast Guard District (Northern and Southern Regions) Leadership Development Academy (LDA), to be used by District Leadership and cognizant staff to evaluate the value of the program to student attendees and generate suggestions for improvements for future training.

Scope:

The population targeted by this survey was student attendees of the 2016 First Coast Guard District (Northern and Southern Regions) Leadership Development Academy (LDA). The 2016 LDA was held at the US Coast Guard Academy (CGA), New London, CT, December 09-11, 2016. Berthing and meals were made available at the CGA for those from outside the New London Area.

Materials and Methods:

The survey was constructed on the website Survey Monkey. Questions and format were vetted in advance by the DCO's and COS's of D1NR and D1SR, USCGAUX. The survey instrument was distributed via email on 16 JAN 2017 to members listed as student attendees on lists provided by DSO-MT D1NR (2016) and COS D1SR. A reminder message was sent to all student attendees on 31 Jan 2017. The target population was all 73 student attendees (2016), 11 members from D1NR and 62 members from D1SR. The survey response collector was closed on 19 FEB 2017 (33 days).

Results:

In total, responses from 43 student attendees out of a possible 73 (60% total response rate) were constructively received. By Region, D1NR had 07 respondents of 11 possible (64 % response rate), while D1SR had 36 respondents of 62 possible respondents (58 % response rate).

In the Consolidated Responses Section below, the collective responses to each question are presented. It is observed that 93% of all student attendees found their overall experience at the 2016 LDA (Q3) to be Very to Somewhat Favorable. Responses to questions about the venue (Q4, Q16), instructional staff (Q8), opportunities for networking (Q16), and the respondent's likeliness to recommend this program to others, all received similarly favorable responses. Evaluating responses to other questions, including open responses will require some thoughtful review by the reader.

If decision makers are interested in parsing the data further, for example to understand differences in responses from attendees at the three different course offerings, or possible

differences in the views of those who berthed at the CGA vs. those staying elsewhere, that can be done. Please contact the DSO-CS D1NR.

Resources:

A printable copy of the Survey Instrument can be found at

http://www.cgaux1n.us/d1nrmaterials/documents/LDA_2016/LDA_2016_Survey_Instrument.pdf

An online version of this report including the Consolidated responses can be found at

http://www.cgaux1n.us/d1nrmaterials/documents/LDA_2016/LDA_2016_Survey_RPT_2017-03-07.pdf

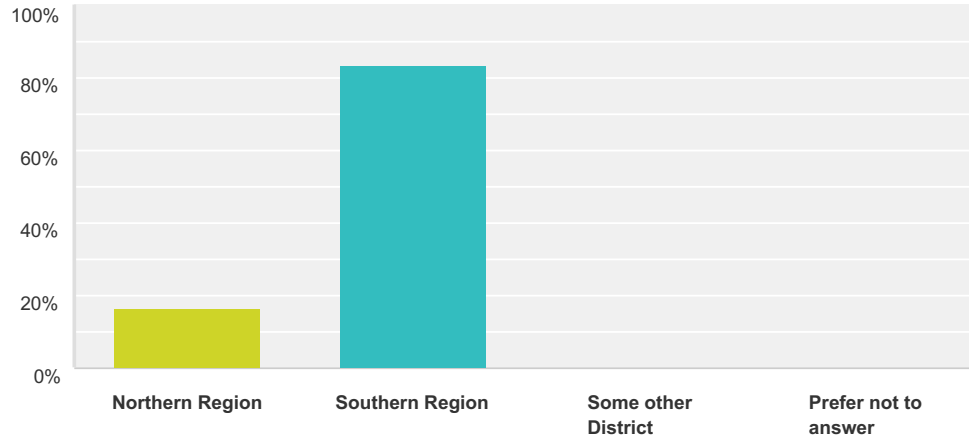
The link to the PowerPoint (.pptx) file, below, might be used to facilitate a small group review or discussion. The individual responses to open ended questions were listed as written except for correction of a few spelling errors. Those particular slides are quite wordy and might not be appropriate for a general presentation.

http://www.cgaux1n.us/d1nrmaterials/documents/LDA_2016/LDA_2016_Survey_Presentation.pptx

LDA (2016) Consolidated Responses

Q1 At the time you attended the LDA, which Aux Region of the First Coast Guard District did you belong to ?

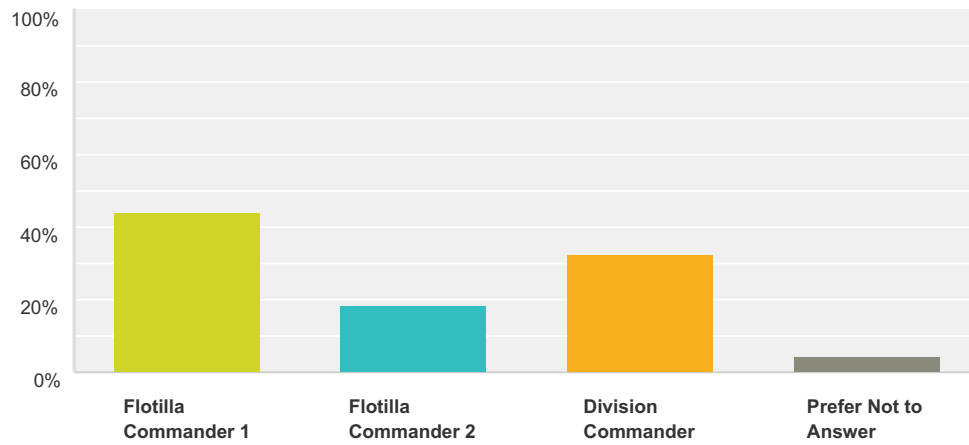
Answered: 43 Skipped: 0



Answer Choices	Responses	
Northern Region	16.28%	7
Southern Region	83.72%	36
Some other District	0.00%	0
Prefer not to answer	0.00%	0
Total		43

Q2 Which Track of the LDA did you participate in ?

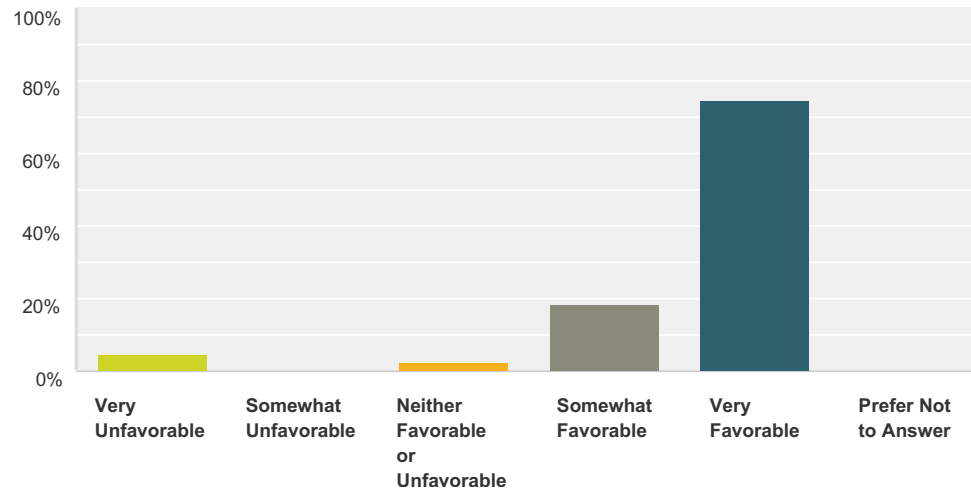
Answered: 43 Skipped: 0



Answer Choices	Responses	
Flotilla Commander 1	44.19%	19
Flotilla Commander 2	18.60%	8
Division Commander	32.56%	14
Prefer Not to Answer	4.65%	2
Total		43

Q3 Overall, how would you rate your entire experience at the LDA at the Coast Guard Academy (in and out of the classroom) ?

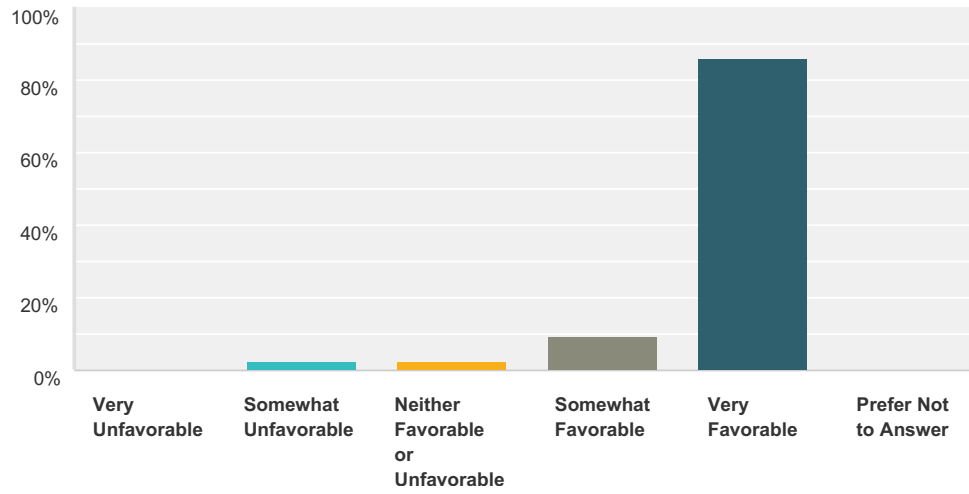
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unfavorable	4.65% 2
Somewhat Unfavorable	0.00% 0
Neither Favorable or Unfavorable	2.33% 1
Somewhat Favorable	18.60% 8
Very Favorable	74.42% 32
Prefer Not to Answer	0.00% 0
Total	43

Q4 Overall, how would you rate the venue?

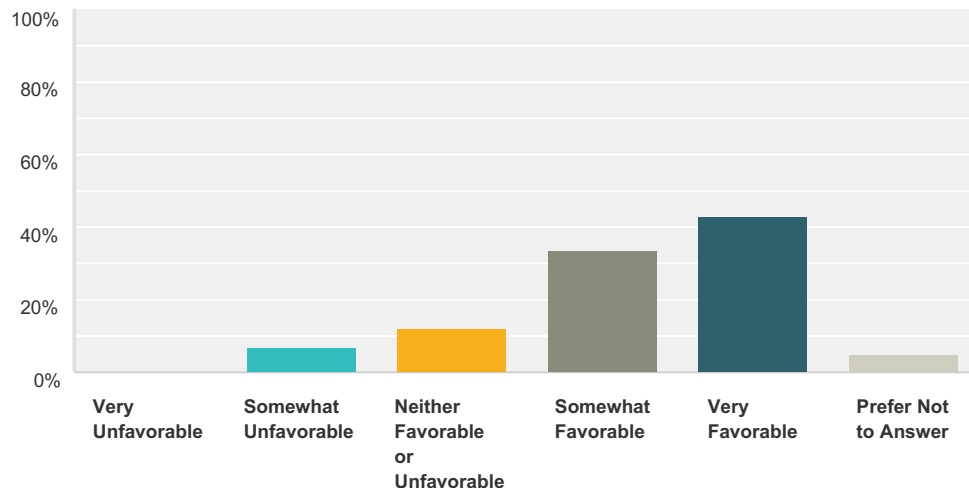
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unfavorable	0.00% 0
Somewhat Unfavorable	2.33% 1
Neither Favorable or Unfavorable	2.33% 1
Somewhat Favorable	9.30% 4
Very Favorable	86.05% 37
Prefer Not to Answer	0.00% 0
Total	43

Q5 Overall, how would you rate the dining accommodations?

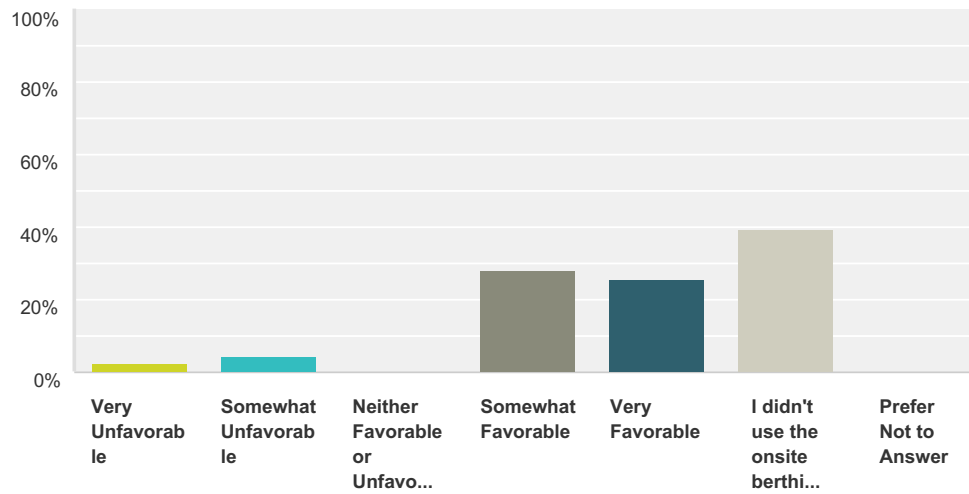
Answered: 42 Skipped: 1



Answer Choices	Responses	
Very Unfavorable	0.00%	0
Somewhat Unfavorable	7.14%	3
Neither Favorable or Unfavorable	11.90%	5
Somewhat Favorable	33.33%	14
Very Favorable	42.86%	18
Prefer Not to Answer	4.76%	2
Total		42

Q6 Overall, how would you rate the berthing accommodations?

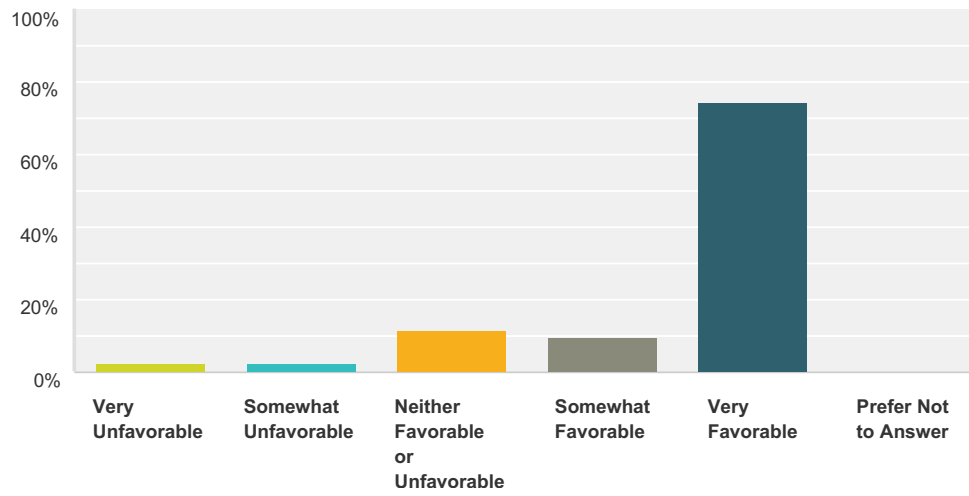
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unfavorable	2.33% 1
Somewhat Unfavorable	4.65% 2
Neither Favorable or Unfavorable	0.00% 0
Somewhat Favorable	27.91% 12
Very Favorable	25.58% 11
I didn't use the onsite berthing accommodations	39.53% 17
Prefer Not to Answer	0.00% 0
Total	43

Q7 Please rate the experience of a joint session with D1NR & D1SR together.

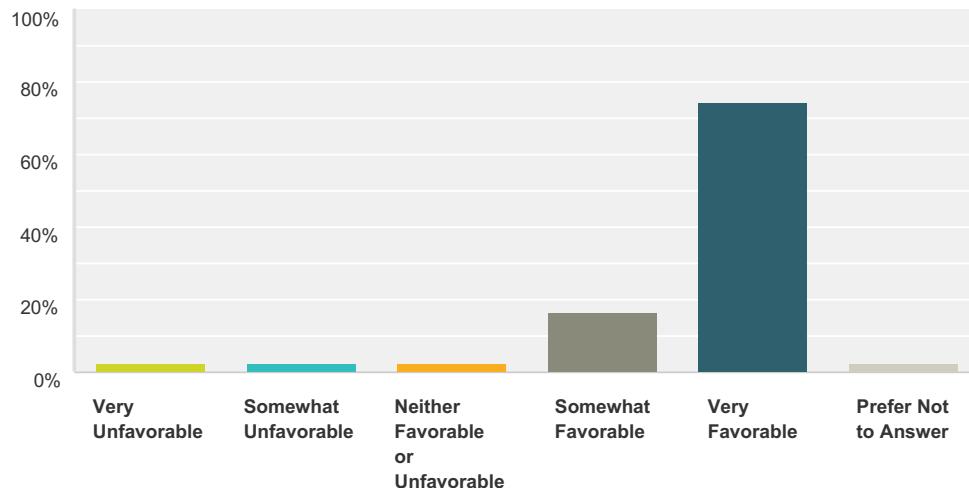
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unfavorable	2.33% 1
Somewhat Unfavorable	2.33% 1
Neither Favorable or Unfavorable	11.63% 5
Somewhat Favorable	9.30% 4
Very Favorable	74.42% 32
Prefer Not to Answer	0.00% 0
Total	43

Q8 Overall, how would you rate the instructional staff?

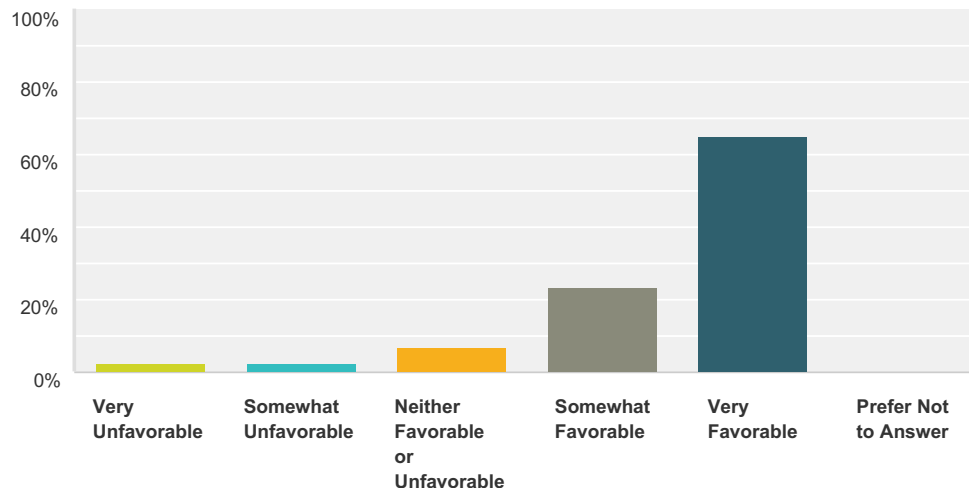
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unfavorable	2.33% 1
Somewhat Unfavorable	2.33% 1
Neither Favorable or Unfavorable	2.33% 1
Somewhat Favorable	16.28% 7
Very Favorable	74.42% 32
Prefer Not to Answer	2.33% 1
Total	43

Q9 Overall, how would you rate the content of the course?

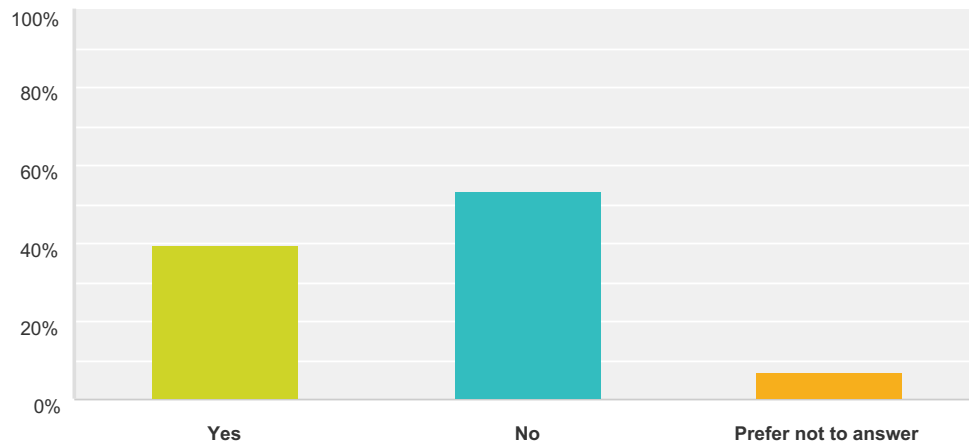
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unfavorable	2.33% 1
Somewhat Unfavorable	2.33% 1
Neither Favorable or Unfavorable	6.98% 3
Somewhat Favorable	23.26% 10
Very Favorable	65.12% 28
Prefer Not to Answer	0.00% 0
Total	43

Q10 Would you like to see any changes made to the curriculum?

Answered: 43 Skipped: 0



Answer Choices	Responses	
Yes	39.53%	17
No	53.49%	23
Prefer not to answer	6.98%	3
Total		43

Q11 If you could add something to the curriculum, what would that be?

Answered: 16 Skipped: 27

#	Responses	Date
1	Dealing with "troublesome" members	1/31/2017 5:38 PM
2	a small portion on AUP	1/31/2017 4:14 PM
3	Response directorate activities.	1/31/2017 3:54 PM
4	some hands on situations to help improve our attendance	1/20/2017 9:14 PM
5	Detailed Award Writing for Division Commanders	1/19/2017 8:22 AM
6	Much more specificity is needed on FC responsibilities, timetables and resources for development. The absence of take-aways to hit the ground running, and well organized citations to resources on the Aux and CG web were very disappointing. Instructors were excellent, but organization and hard, practical tools in hand need more focus and delivery.	1/17/2017 10:34 PM
7	During the last class on Sunday, we got off topic and started a discussion amongst the flotilla commanders about how things were going in their flotillas. It was very informative. I think we could have easily gone on for the whole hour.	1/17/2017 11:11 AM
8	What to expect as a new incoming Commander or Flotilla commander. How to accomplish the responsibilities of the new job. Requirements of the first few weeks of office. A class on the paperwork that has to be done almost immediately	1/17/2017 8:44 AM
9	developing interpersonal skills	1/17/2017 8:42 AM
10	smaller classes	1/17/2017 12:48 AM
11	For the FC, year 1, you need to teach the basic needs of the job that they will be facing. The program needs to start when they are the Vice. This will build up the leadership. FC Year 2 needs to be done at the start of the FC's 1st year in office, don't waste a year. Div Cmd course can be given to upcoming FC so that they will run for Div office.	1/16/2017 10:46 PM
12	In some cases, better instructors and maybe gold side instructors.	1/16/2017 9:48 PM
13	It seemed that many of the instructors covered the same thing- just with a different name. Up date all classes	1/16/2017 9:41 PM
14	More scenario-focused training on how to address issues that we will experience in our role.	1/16/2017 9:39 PM
15	I would add things such as 1)how to fill out travel orders for District meeting, Paper work needed like audit, inventory, standing rules and how to change banks with and including state id number	1/16/2017 9:39 PM
16	A longer course during the summer	1/16/2017 9:38 PM

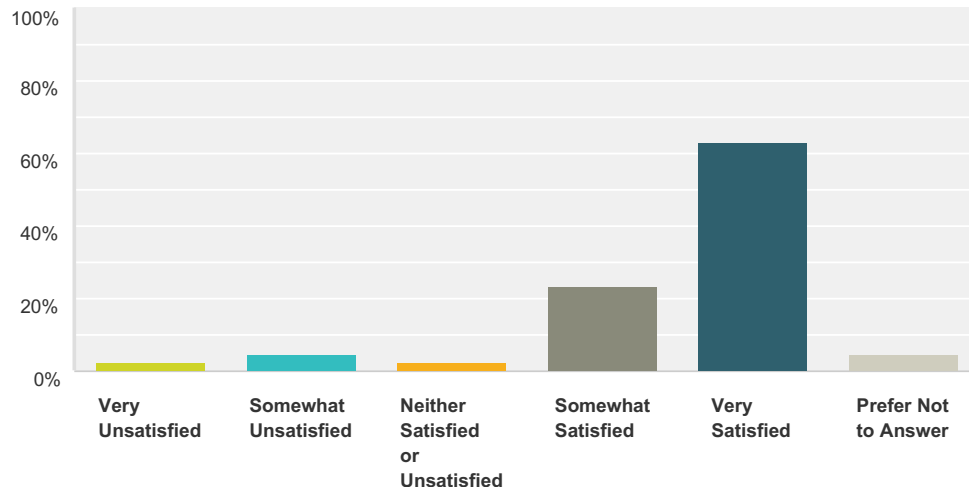
Q12 If you could take away something from the curriculum what would that be?

Answered: 11 Skipped: 32

#	Responses	Date
1	War stories	1/31/2017 5:39 PM
2	The enthusiasm and dedication of the instructors. More direct interaction with the "Gold" side was valuable, and more side by side training "Silver" and "Gold" might foster the goal of one team and closer integration.	1/17/2017 10:36 PM
3	Nothing	1/17/2017 11:11 AM
4	uniform info	1/17/2017 8:55 AM
5	nothing	1/17/2017 12:48 AM
6	We waste too much time traveling between buildings.	1/16/2017 10:47 PM
7	Process matters.	1/16/2017 9:48 PM
8	The uniform class.	1/16/2017 9:47 PM
9	Some of the information was very basic ... As an FC, information covering wear of the uniform could be condensed as we should already have significant experience in that area - or know where to find the info if needed.	1/16/2017 9:40 PM
10	The items that [REDACTED] and [REDACTED] taught or provide better instructors	1/16/2017 9:39 PM
11	Nothing I would make the course longer	1/16/2017 9:38 PM

Q13 Please rate your overall satisfaction with the quality of training you received 09-11 DEC 2016 at the LDA?

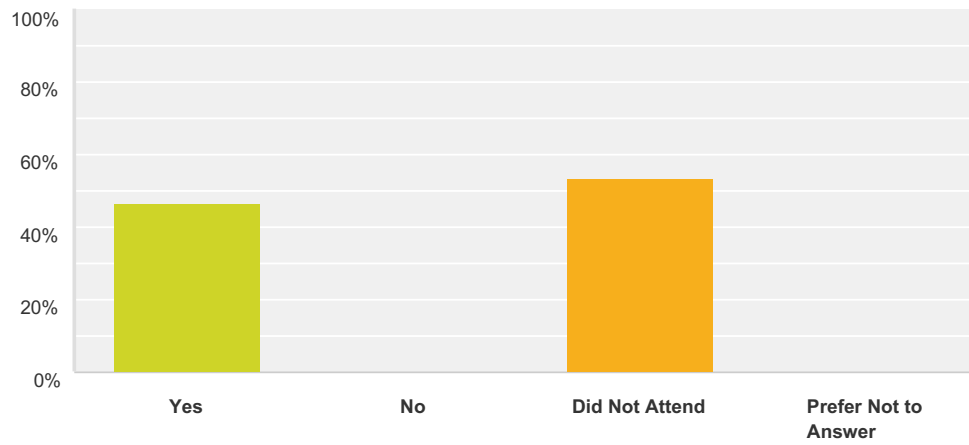
Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unsatisfied	2.33% 1
Somewhat Unsatisfied	4.65% 2
Neither Satisfied or Unsatisfied	2.33% 1
Somewhat Satisfied	23.26% 10
Very Satisfied	62.79% 27
Prefer Not to Answer	4.65% 2
Total	43

Q14 Did you enjoy the reception after dinner (Saturday evening)?

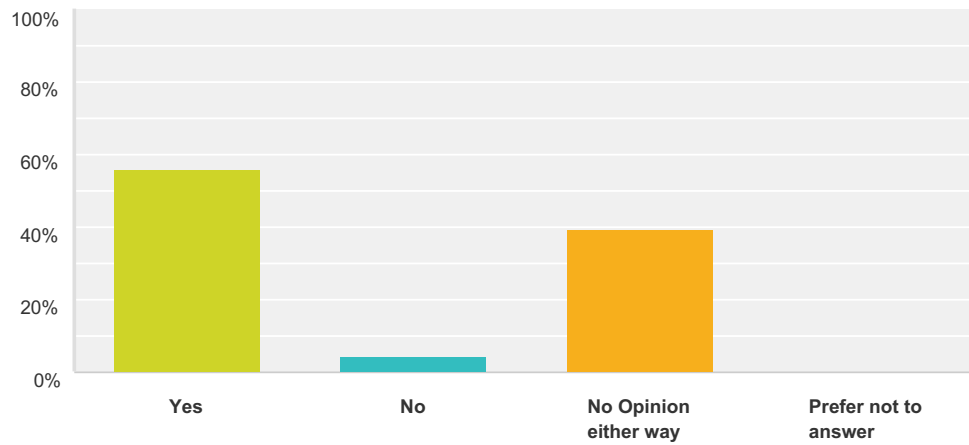
Answered: 43 Skipped: 0



Answer Choices	Responses	
Yes	46.51%	20
No	0.00%	0
Did Not Attend	53.49%	23
Prefer Not to Answer	0.00%	0
Total		43

Q15 Do you believe we should continue to have a reception after the Saturday dinner?

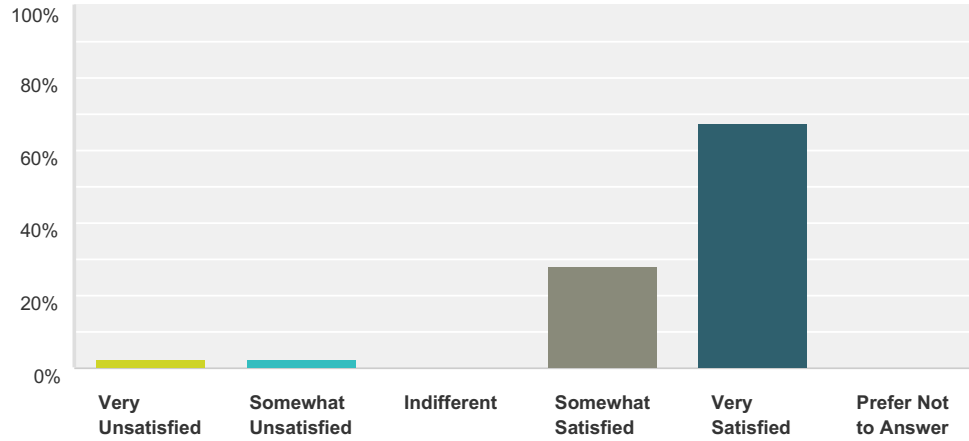
Answered: 43 Skipped: 0



Answer Choices	Responses	
Yes	55.81%	24
No	4.65%	2
No Opinion either way	39.53%	17
Prefer not to answer	0.00%	0
Total		43

Q16 Overall, were you satisfied with the opportunities for networking with your peers?

Answered: 43 Skipped: 0



Answer Choices	Responses	
Very Unsatisfied	2.33%	1
Somewhat Unsatisfied	2.33%	1
Indifferent	0.00%	0
Somewhat Satisfied	27.91%	12
Very Satisfied	67.44%	29
Prefer Not to Answer	0.00%	0
Total		43

Q17 What did you like the most about your experience at the LDA?

Answered: 37 Skipped: 6

#	Responses	Date
1	Meeting with newly appointed VFC's and FC's and discussing the same problems.	2/12/2017 10:14 PM
2	Ability to interact with peers, get additional ideas, how others solve same issues, share solutions and concerns	2/1/2017 2:11 PM
3	The professional manner in which the entire weekend was conducted	2/1/2017 7:27 AM
4	As a new VFC, I really enjoyed attending with the new FC. Great time to discuss our ideas and plans for the coming year.	1/31/2017 9:27 PM
5	Practical tips from experienced leaders	1/31/2017 6:42 PM
6	Meeting some "new" FCs who hopefully had their eyes opened as to their responsibilities	1/31/2017 5:42 PM
7	Being surrounded by USCG while there and utilizing world class facilities.	1/31/2017 5:25 PM
8	networking with others	1/31/2017 4:49 PM
9	The encouragement & support from Everyone	1/31/2017 4:14 PM
10	Networking with gold side.	1/31/2017 3:55 PM
11	MEETING NEW PEOPLE FROM DIFFERENT AREAS	1/25/2017 5:56 PM
12	The camaraderie of being with like-minded people who share a strong sense of purpose and devotion to serve the US Coast Guard, our country, and our communities.	1/23/2017 9:14 PM
13	The fellowship, the instructors and their presentations	1/22/2017 5:37 PM
14	working with my peers was very informative	1/20/2017 9:17 PM
15	Excellent instructors and networking with other DCDRs	1/19/2017 8:23 AM
16	Peer interaction and sharing of ideas and experiences.	1/17/2017 10:36 PM
17	Seeing how different Flotilla's & Divisions operate.	1/17/2017 8:09 PM
18	I already referred to this in the question about changing the curriculum. I enjoy the impromptu discussion with the other flotilla commanders.	1/17/2017 11:14 AM
19	Meeting new friends and mentors.	1/17/2017 11:10 AM
20	breakdown groups	1/17/2017 10:21 AM
21	This type of training gives a person a chance to interact with people at the same level and discuss issues and find out how others handle them.	1/17/2017 10:15 AM
22	Networking	1/17/2017 9:36 AM
23	meeting others and exchanging ideas	1/17/2017 9:25 AM
24	Interaction with other Commanders from other divisions	1/17/2017 8:45 AM
25	The peer interactions and the ability to ask questions of the instructors. Also, the meeting with the Admiral was great.	1/17/2017 8:24 AM
26	I thought that Wesley Doody was the best instructor. He got his point across and made it fun to attend. I also liked the exchange of ideas between the 1NR and ISR. I also enjoyed Joe Antonaccio's instruction as well. Although they had different geographical barriers between their flotilla locations. They could easily fit in with us. I enjoyed listening to their input. I also enjoyed listening to Commander Black's speech which I found encouraging.	1/17/2017 8:16 AM
27	The positive support with helpful suggestions.	1/17/2017 7:50 AM
28	Everything!	1/17/2017 7:34 AM
29	The animated discussions and the knowledge acquired talking to FCs & VFCs from both the northern and southern districts.	1/17/2017 5:58 AM

First Coast Guard District Northern and Southern Regions Auxiliary Leadership Development Academy - 2016

30	Opportunity to network and the guidance presented	1/17/2017 5:27 AM
31	the other attendees	1/17/2017 12:49 AM
32	On the Div level we are trying to get the div's to work together. Share training & various tasks. Rip down the walls, need more co-operation between Div's, make be local area meeting for commanders, even at the flotilla levels so that we can help each other complete basic tasks.	1/16/2017 10:50 PM
33	The discussions on topics to see how others do things	1/16/2017 10:33 PM
34	Fellowship with Gold Side.	1/16/2017 9:49 PM
35	the time working with other like members	1/16/2017 9:48 PM
36	Wes Doody	1/16/2017 9:43 PM
37	Learning about leadership style and interacting with everyone who was there	1/16/2017 9:40 PM

Q18 What did you like the least about your experience with LDA?

Answered: 35 Skipped: 8

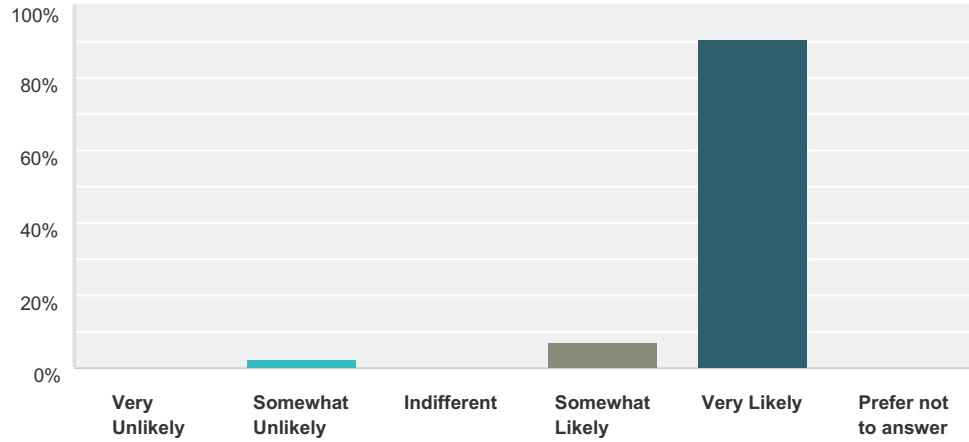
#	Responses	Date
1	Nothing	2/12/2017 10:15 PM
2	Sometimes tight schedule between activities.	2/1/2017 2:12 PM
3	early to rise	2/1/2017 7:28 AM
4	with only elected leadership there, missed opportunity to incorporate appointed leadership and have the entire team get trained together	1/31/2017 9:28 PM
5	Double occupancy of berthing	1/31/2017 6:43 PM
6	Instructor who did not show up forcing a stand in to teach the section.	1/31/2017 5:43 PM
7	the heat controls in my berth were ineffective. The temperature never dropped below 85 F. I slept with heat turned off and windows open.	1/31/2017 5:26 PM
8	N/a	1/31/2017 4:49 PM
9	Uniforms	1/31/2017 4:15 PM
10	No dinner planning.	1/31/2017 3:56 PM
11	Finding a place to park my car. Otherwise it was the perfect venue and a very satisfying experience.	1/23/2017 9:16 PM
12	N/A	1/22/2017 5:46 PM
13	sometimes it seemed very repetitive	1/20/2017 9:17 PM
14	Nothing I can think of. Would like to have copies of the Power Points since, understandably, printed copies are not provided.	1/19/2017 8:24 AM
15	Lack of structure and practical take-aways to return to the Flotillas and truly hit the ground running.	1/17/2017 10:37 PM
16	The dinner is not worth the cost. I do understand the cost is to defer payment for invited guests.	1/17/2017 8:18 PM
17	Sleeping accommodations. My roommate has sleep apnea, and the racket kept me up half the night, both nights.	1/17/2017 11:15 AM
18	Cold weather and I didn't get the memo to bring a sweater.	1/17/2017 11:11 AM
19	walking distances	1/17/2017 10:23 AM
20	I would like to have more people from the 1st Northern present so I could meet them and network with them.	1/17/2017 10:17 AM
21	Dorms	1/17/2017 9:37 AM
22	no social event on friday	1/17/2017 9:26 AM
23	The dorm rooms were very hot.	1/17/2017 8:25 AM
24	Nothing except maybe having more access to the Government Exchange.	1/17/2017 8:17 AM
25	There were no arrangements for dinner both nights. We were left on our own to find some place to eat.	1/17/2017 7:51 AM
26	Nothing!	1/17/2017 7:34 AM
27	I have no complaints.	1/17/2017 5:59 AM
28	There was no follow up on ideas presented i.e. are ideas successfully implemented somewhere else and if not successfully why did they fail . Granted that there were a plethora of ideas .	1/17/2017 5:31 AM
29	short time for learning	1/17/2017 12:50 AM
30	No problems.	1/16/2017 10:51 PM
31	Nothing--like to see more	1/16/2017 10:34 PM
32	Dorm rooms.	1/16/2017 9:49 PM

First Coast Guard District Northern and Southern Regions Auxiliary Leadership Development Academy - 2016

33	some class not up to date- even report dates given out where often wrong	1/16/2017 9:49 PM
34	I have to say [REDACTED] presentations	1/16/2017 9:43 PM
35	The classes	1/16/2017 9:40 PM

Q19 Assuming that the topic was of interest to you, how likely would you be to attend another Training Session at the Coast Guard Academy?

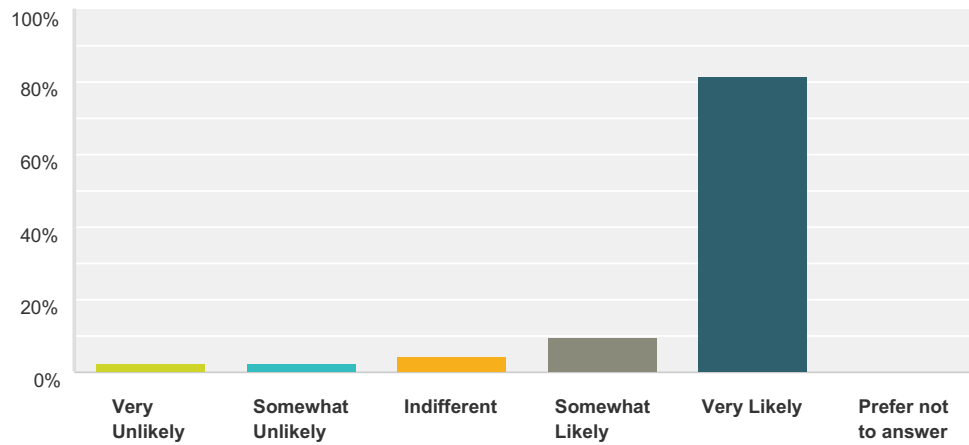
Answered: 43 Skipped: 0



Answer Choices	Responses	
Very Unlikely	0.00%	0
Somewhat Unlikely	2.33%	1
Indifferent	0.00%	0
Somewhat Likely	6.98%	3
Very Likely	90.70%	39
Prefer not to answer	0.00%	0
Total		43

Q20 How likely are you to recommend this training to a fellow Auxiliary member?

Answered: 43 Skipped: 0



Answer Choices	Responses
Very Unlikely	2.33% 1
Somewhat Unlikely	2.33% 1
Indifferent	4.65% 2
Somewhat Likely	9.30% 4
Very Likely	81.40% 35
Prefer not to answer	0.00% 0
Total	43

**Q21 Thank you for completing our survey.
Is there anything that you would like to add
to help us improve a future Leadership
Development Academy ?**

Answered: 26 Skipped: 17

#	Responses	Date
1	Great Job!	2/12/2017 10:15 PM
2	Additional time with senior staff--DIRAUX, District leadership	2/1/2017 2:16 PM
3	keep the training at the CG Academy and provide opportunity to interact perhaps at dinner. It was done last year.	2/1/2017 7:31 AM
4	List of area restaurants for meals out	1/31/2017 6:44 PM
5	Have an opportunity to mix with the cadets and cadre at the academy during the weekend. Maybe a social and class room venue. The dinner with cadets in 2015 was awesome.	1/31/2017 5:28 PM
6	N/A	1/31/2017 4:49 PM
7	Nothing to add at this time.	1/23/2017 9:18 PM
8	I think there should be more on how to recruit more people to join the auxiliary To make it more interesting	1/20/2017 9:19 PM
9	No. Just a "Thank you to all."	1/19/2017 8:25 AM
10	Provide more pre-LDA reading and organizational materials e.g. location and availability of Leadership resources on the Aux web, downloads, courses, links etc. And, prerequisite reading before attending LDA.	1/17/2017 10:40 PM
11	Nope, all except dropping the dinner.	1/17/2017 8:18 PM
12	Bravo Zulu	1/17/2017 11:12 AM
13	Try to get more people from the 1st Northern to attend. Also have some instructors from the 1st Northern.	1/17/2017 10:19 AM
14	Always keep improving	1/17/2017 8:46 AM
15	It would be nice if all the presentations could be made available in the web. They contained great information that I would love to have.	1/17/2017 8:26 AM
16	It is hard to convince someone to run for office to those who have never attended LDA or think that they don't need to take it. Maybe a short film on a hyperlink or brochure showing what goes on with members that you know in the video. I have shot my own videos on actual patrols to promote the Crew/Coxswain program.	1/17/2017 8:24 AM
17	Allow us to eat dinner on site, if we so choose.	1/17/2017 7:52 AM
18	No	1/17/2017 7:34 AM
19	Overall I enjoyed the entire experience.	1/17/2017 6:00 AM
20	no	1/17/2017 12:50 AM
21	Can it be done somewhere else other than the academy? Or is that a money issue?	1/16/2017 10:53 PM
22	Always a great class	1/16/2017 10:34 PM
23	maybe some addition extra classes available, That we could opt out of a planed class to take when we might be familiar with the other class subject	1/16/2017 9:54 PM
24	An organized dinner.	1/16/2017 9:50 PM
25	The idea is good mixing North and South may not be while we are "SUPPOSED" to be one organization we seem worlds apart	1/16/2017 9:44 PM
26	Not a thing	1/16/2017 9:40 PM